



Izee' Baa Gowah
San Carlos Apache Healthcare

Attention Screeners/MAs!

Thank you for all your hard work, we appreciate you as you are front line defense to keep us safe. Please read and understand some basics about the screening station.

- Always use **AIDET** and **interact** in a **friendly** way with the public and employees.
- Notify if any employees are causing hardships, or refusing.
- Review and understand the flow chart created.
- **All people** must be screened coming into the building.
- **Never reuse** the sheath on the thermometers.
- **All people** screened will **receive a sticker** indicating they have been screened.
- Screeners are responsible for **Four** main screener questionnaire questions: Fever within 48hrs, cough, SOB, reason for coming today.
 - If a patient answer yes to **Fever** or **Cough** you will be escorted to the triage nurse for remaining questions and **your temperature** will be checked in the quarantined area.
 - The screener will then write the questions down and document for the triage nurse the vitals, fever and await direction of triage nurse.
- **The MA will document all necessary information related to the visit in the chart. MA will email Matthew Skousen**

and Manuel Abeyta and the end of their shift any patients all patients seen in the quarantine tent. Including the Patient Name, DOB, HRN, if they were COVID tested, or if they were not, and disposition.

- Please see Flow Chart.
- IF Public Health Nursing is sending someone they may be on a reference list of patients, please identify them and put a date of when they came in for testing.

Attention Quarantine tent triage Nurse!

Thank you for all your hard work, we appreciate you as you are front line defense to keep us safe. Please read and understand some basics about the screening station.

- **At the screening station the screeners will ask Four Questions: Fever within 48hrs, cough, SOB, and reason for coming today. If patient answers yes to the first three questions, they will be directed to you to triage.**
 - DON PPE and begin Vital signs, and utilize a screener/MA for any needs.
 - If you identify that a patient needs to go directly to the Emergency Department, please use your authority and send a runner to ED ahead for notification and apply a bed sheet over the patient and escort in a Wheelchair.

- **Regardless of the temperature of the patient, please proceed with screening and testing criteria set forth by the CDC and the provider recommendation.**
 - **Flu, RSV, STREP**
 - **If a patient refuse, then they cannot be permitted beyond this point.**
- **The screener will stay outside the quarantined/isolation tent and record and document the information for the screening questionnaire.**
- **Follow the flow chart accordingly.**
- **If COVID-19 swab is indicated then perform swab, and ensure patient signs the COVID-19 resolution isolation/quarantine instructions, and educate that PHN will contact them.**

Attention Primary Care Team!

Thank you for all your hard work, we appreciate you as you are a part of our front line defense to keep us safe. Please read and understand some basics about the screening and testing station and your role.

- **Please observe and understand the current flowchart**
- **The Screeners/MA will be coming to you when a patient is quarantined/isolated by the CDC guidelines.**

- **Implementation of standing orders, Labels, and the follow up on RSV, STREP, and Flu tests** are crucial in order to move patients through the process.
- **The triage nurse will be educating the patient that the provider will be coming to see them, and or be contacting them through Telehealth.**
- Even though the patient is not in clinic, please be aware of your patients awaiting the results of their tests.
- The implementation of standing orders will be initiated, immediately per the CDC guidelines, however your team has to print them and make the labels available.
- The determination of COVID-19 testing and disposition of the patient are up to the care team.
 - **Please disseminate crucial information directly to the triage nurse and the MA/screener.**
- If the triage nurse or you determine that the patient needs to be seen in the Emergency Department, please communicate to the ED and to the Triage Nurse to send a patient. Please follow updated process for sending a patient.



Coronavirus Disease (COVID-19) Questionnaire

Patient/Visitor Name: _____ Date: _____

- Have you had a fever in the past 48 hours?
- Do you have a cough?
- Are you short of breath or having trouble breathing?
- What department will be assisting you today?
- Were you referred to us from another department such as Public Health Nursing?
- Do you live or have you visited of the Reservation the past 14 days?

If **NO**, to all of the above, patient/visitor may sit in the lobby.

If **YES**, to any of the above Please give patient a mask and escort patient to the triage nurse.

Triage

Temperature _____ Pulse _____ Respirations _____ Blood pressure _____ O2 SATS _____

If respiratory rate >30, escort to Emergency Department.

- Have you had recent travel off the Reservation?
- Have you had direct exposure to someone diagnosed with COVID - 19?

Collect/Order/Send Lab specimens as deemed appropriate per symptoms/age:

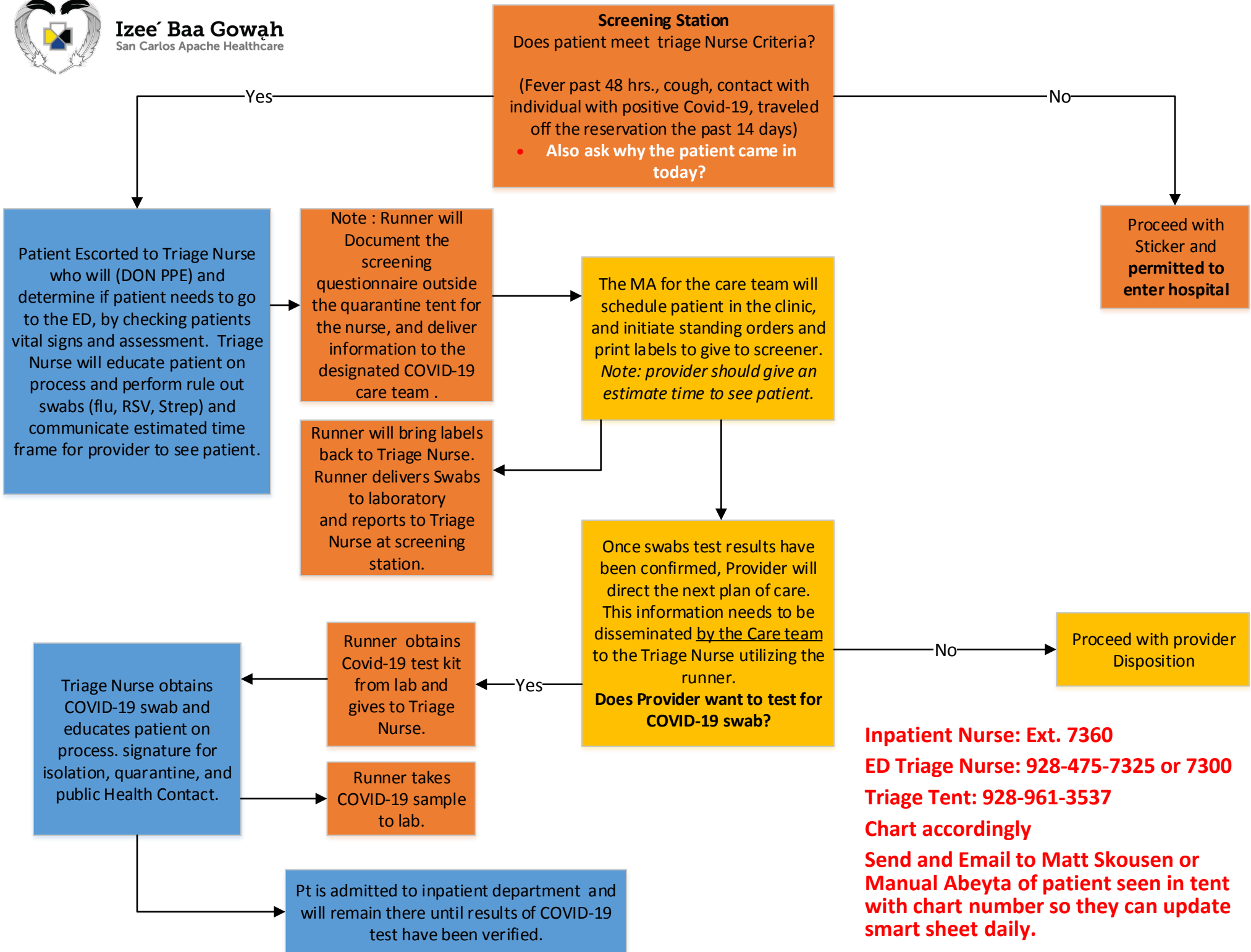
- RSV
- Strep
- Influenza

Place patient in designated area with mask until results reviewed.

If **positive** results for fever and a cough, place patient in the Tent with a mask on.

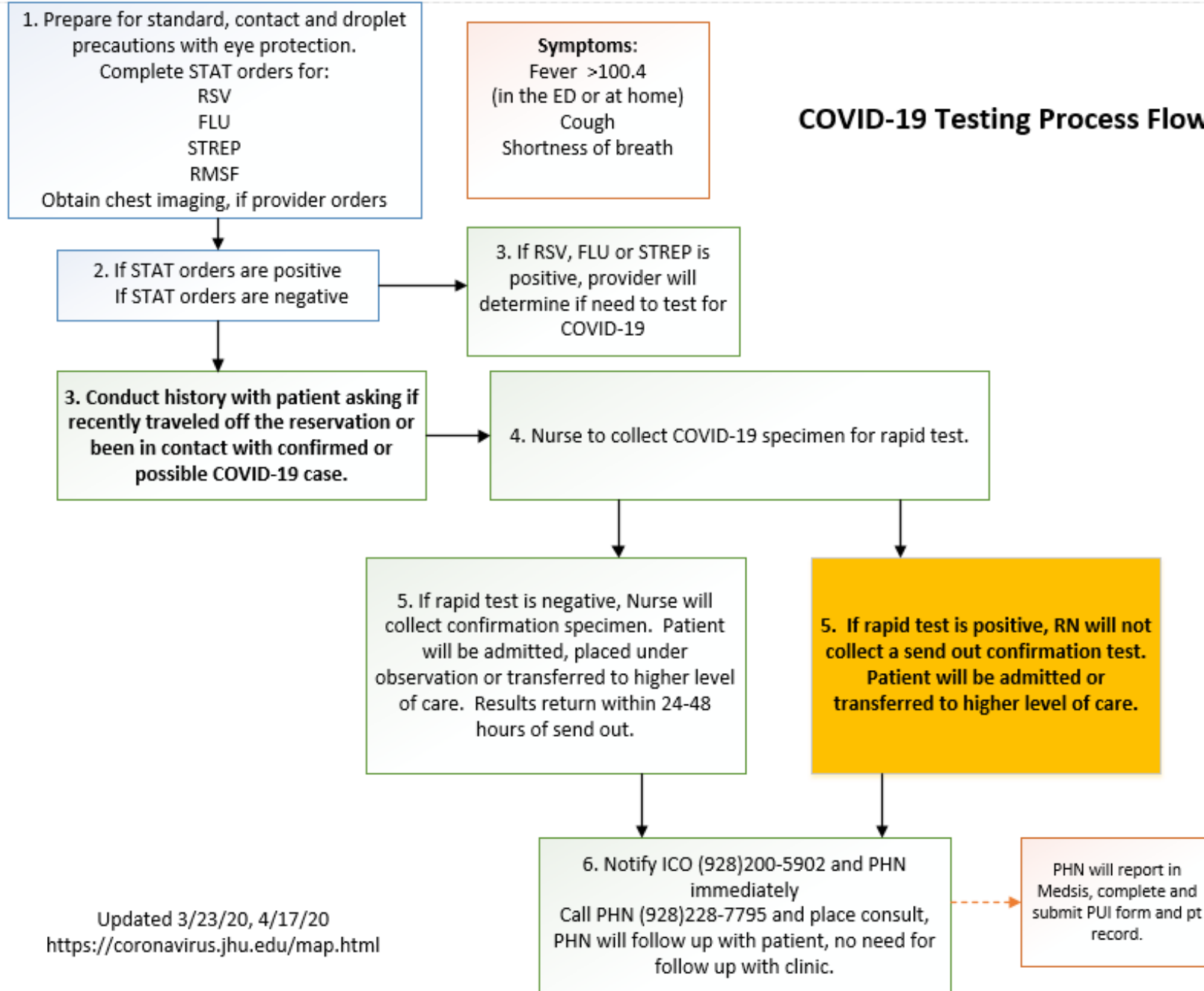
If **negative** results on **any/all** of the above, notify provider and if recommended collect/order/send COVID-19 test to lab. Place patient for treatment by provider.

If patient is discharged home, contact Kim Squire, IC Nurse, ext. 7358.



Inpatient Nurse: Ext. 7360
ED Triage Nurse: 928-475-7325 or 7300
Triage Tent: 928-961-3537
Chart accordingly
Send and Email to Matt Skousen or Manual Abeyta of patient seen in tent with chart number so they can update smart sheet daily.

COVID-19 Testing Process Flow



Updated 3/23/20, 4/17/20
<https://coronavirus.jhu.edu/map.html>



COVID-19 Infection Control in the Outpatient Setting During Community Transmission Reference Guide

Outpatient Facility Infection Control Recommendations

Setting	Scenario	Patient being evaluated	Healthcare Workers	Non-Clinical Staff
All areas	Patient without fever or respiratory symptoms ¹	Standard precautions including hand hygiene	Standard precautions including hand hygiene before and after contact	Standard precautions including hand hygiene before and after contact
Waiting area	Patient with fever and respiratory symptoms	Immediately give facemask and separate from others (IE: 6 feet if possible in a different part of the waiting room if no room is available), instruct to perform hand hygiene	Wear facemask and gloves if within 6 feet of patient, perform hand hygiene before and after contact	Wear facemask and gloves if within 6 feet of patient, perform hand hygiene before and after contact