

HOW ARE WE RESPONDING?



San Carlos Apache Tribe
DEPARTMENT OF HEALTH
& HUMAN SERVICES

As we respond to COVID-19, San Carlos Apache Healthcare Corporation (SCAHC) continues to work with the San Carlos Apache Tribe Department of Health & Human Services (DHHS) programs to protect the health and safety of all residents.

When an individual returns from out of state travel and "hot spots", we ask that they provide notice by calling (928) 961-1940.

When an individual is tested with COVID-19, we ask the patient, family members, and those that they have been in contact with to remain quarantined (stay at home) until SCAHC or PHN contacts the patient by phone.

While waiting for the results of the test, the following steps are taken:

- SCAHC will notify PHN of the patient being tested by putting in an Electronic Health Record (EHR) referral and following up with a dedicated phone call (928) 228-7795.
- PHN will contact the patient by telephone to interview the patient using the Center for Disease Control (CDC) and Prevention Person Under Investigation form. The interview will help determine when symptoms began and when the patient was infectious.
- PHN will thoroughly interview the patient's history by walking through every moment and ask questions about who lives in the household, who had contact with the patient, for how long, and what the circumstances were.
- If not able to contact patient and contacts by phone, PHN will follow up with a home visit.
- When your results are received, you will be contacted by SCAHC or PHN.

At any time, during your quarantine, you have questions about COVID-19 (such as symptoms), call the **Nurse Hotline 1-833-361-9550**.