

If PRC is requested to pay for outside services, patients must be eligible for direct care and meet the following requirements:

- ❖ Residency requirement
- ❖ Notification requirement
- ❖ Medical priority
- ❖ Use of alternate resources

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Emergency Notification

If you are seen for an emergency service at a non IHS/Tribal facility, you have 72 hours to notify PRC.

Upon your discharge, if you are instructed to follow up with a provider outside SCAHC, a referral is required.

**PRC is not an insurance nor a guarantee of payment.*

Purchased/ Referred Care (PRC)

San Carlos Apache Healthcare Corporation



"Apaches healing Apaches"



Misson

The mission of Izee' Baa Gowah is to heal, serve and empower the In-Deh (Apache People) while honoring the traditions through a caring, compassionate and respective patient-family centered team.

Vision

The vision of Inzee' Baa Gowah is Apaches healing Apaches to achieve a strong healthy community through the delivery of quality healthcare for current and future generations.

Emergency Notification

Notification must be provided within 72 hours of discharge or admission by calling PRC direct at (928) 475-1295. If after hours, please leave a message with the following information:

1. Name/Date of Birth
2. Phone number
3. Date of emergency
4. Facility where you were seen
5. The reason or diagnosis
6. Mode of transportation

*Notification is not a guarantee of payment.

Alternate Resources

PRC is considered the "payor of last resort". The use of alternate resources is required when such resources are available and accessible to the individual, such as:

1. Medicare A and B
2. State Medicaid (AHCCCS/ALTCS)
3. State or other federal health programs
4. Private insurance, etc.
5. IHS or Tribal health facilities
6. Workman's Comp

For assistance with applying for alternate resources, please contact your Patient Coordinators at (928) 475-1476 or (928) 475-1402.

Frequently Asked Questions

Question: Why are Indian descendants not eligible for CHS off the reservation?

Answer: Indian descendants residing off the reservation may be eligible if they meet certain conditions. If not residing on the reservation, such individuals must live within the CHSDA and

(1) be members of the tribe(s) located on the associated reservations or (2) "maintain close economic and social ties with that tribe(s)"

Question: If a SCAHC doctor refers me to a specialist, why am I being held responsible for the bill?

Answer: Referrals are not a guarantee for payment. Referral is a recommendation for treatment/test only. The PRC committee must review the referral to make the determination for PRC approval of payment. All PRC eligibility requirements must also be met.

Question: Do I need a referral for every appointment scheduled with specialist outside SCAHC?

Answer: YES. If you are scheduled with a specialist that SCAHC providers' referred you to, you are responsible for contacting PRC with appointment details. The referral will be presented to the PRC committee for approval. You should always pick up a referral before you go to your scheduled appointment to avoid denial of payment.

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Contact Us

San Carlos Apache Healthcare Corporation
Attn: Purchased/Referred Care - PRC
P.O. Box 787
Peridot, AZ 85542
Telephone (928) 475-1200
Fax (928) 475-2284

Website: www.scahealth.org

